



# **D/F MACHINE SPECIALTIES, INC.**

## **MIG & TIG WELDING PRODUCTS**

1750 Howard Dr. North Mankato, MN 56003  
Phone: (507) 625-6200 Fax: (507) 625-6203  
Email: [sales@dfmachinespecialties.com](mailto:sales@dfmachinespecialties.com)  
[www.dfmachinespecialties.com](http://www.dfmachinespecialties.com)

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### **D/F Machine Specialties® Refurbishment Program:**

- Make sure to fill out contact information, gun part number, quantity of guns, and reason for return.
- Customer will ship welding guns back to D/F Machine Specialties® for evaluation & repair. It is important to return all guns complete with current tip, gas nozzle, liner, feeder adapter and hoses/cables.
- D/F® will inspect guns and provide a written repair estimate for each gun (allow for 2-3 weeks for all guns to be inspected).
- It is recommended that customers label each gun for each welder responsible for that gun and or weld cell for welder accountability. D/F® will then keep the label with the corresponding welding gun and repair estimate will be for that gun.
- Customer will approve repairs of welding guns or the guns will be recycled (must be approved within 10 business days) by D/F®.
- If gun is to be recycled; D/F® will either recycle gun or return gun to customer. Customer is responsible for all return shipping charges.
- Upon receipt of approval and PO, D/F® will perform repairs (allow 2-3 weeks for all guns to be repaired).
- The welding guns will then be shipped back to customer via UPS (up to 3 per box) We do not ship freight, parcel shipping only. D/F® is not responsible for any shipping charges.
- D/F® has a flat bench rate for all guns sent in for evaluation/repair. The rates are \$80.00 bench for all guns. The rate may differ for custom/specialty guns.
- The use of aftermarket parts and/or consumables with D/F® MIG and TIG Welding Guns and Machine Barrels will void any warranties or repairs and result in loss of discount and re-evaluation of the cost of the welding gun. Aftermarket parts may damage or severely limit performance of D/F® Welding Guns and Machine Barrels.



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## WARRANTY & REPAIR REQUEST

In order to start the repair process, please fill out this form completely and send a signed copy with the equipment to be repaired.

Incomplete forms will delay the equipment repair. D/F® needs specific details in order to proceed with a Repair Estimate.

RG# NO.: \_\_\_\_\_ DATE: \_\_\_\_\_

COMPANY: \_\_\_\_\_ SHIP TO: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

\_\_\_\_\_

PO: \_\_\_\_\_ ATTENTION: \_\_\_\_\_

CONTACT: \_\_\_\_\_ PHONE: \_\_\_\_\_

PHONE: \_\_\_\_\_ FAX: \_\_\_\_\_

QTY RETURNED: \_\_\_\_\_ PART NO.: \_\_\_\_\_

UPS ACCOUNT NO.: \_\_\_\_\_ SERIAL NO.: \_\_\_\_\_

Description of Problem (D/F needs specific details in order to proceed with a Repair Estimate):

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

*All units returned for warranty repair are subject to Warranty Inspection. Warranty and repair work shall not apply to goods that have been altered or repaired, have been subject to misuse or used while any parts are loose, broken, or damaged, or used with other than original D/F® parts and consumables which may affect performance and safety.*